



USTRANSCOM



Enhancing DoDAAD Phone Number Capability

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Enhancing DoDAAD Phone Number Capability

Overview

- Issue
- Current configuration / limitations
- CMOS briefing
- USTRANSCOM J5/4 AT 21 Branch needs
- Proposed solutions
- Summary





Enhancing DoDAAD Phone Number Capability

Issue:

DoD Activity Address Directory (*DoDAAD*) users

such as CMOS, USTRANSCOM J5/4, and

Fusion Center need shipment Point of Contact (POC) information that includes a readily accessible telephone number.





Enhancing DoDAAD Phone Number Capability

- Current configuration
 - Provides only one discrete telephone number field associated with *TAC 1, DoDAAC Owner ID*. *Mandatory per DoD 4000.25-M, Volume 6. December 2009 Snapshot of DoDAACs source from USTRANSCOM's TRDM showed ~ 35% have a value in the POC phone number field.*
 - Phone numbers are not required for other TACs
 - TAC address lines 1-4 are freeform text max 35 characters
 - When entered, freight (Ship-To) POC telephone numbers are included in one





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- Current configuration -- continued
 - Existing phone numbers are in a wide variety of formats making machine extraction challenging
 - Using Dataflux against a DoDAAD snapshot from USTRANSCOM's TRDM we identified 12,414 phone numbers:
 - Even when extracted, the phone numbers are difficult to enter into a single set format due to Commercial, Overseas, and DSN types, some with extensions, and the variety of user entry formats





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➤ CMOS Briefing

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➤ USTRANSCOM AT-21 Branch

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- Issue: POC phone numbers are not an available field in the DLA DAASINQ application





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- TCJ5J4-LS Issue -- continued
 - USTC Fusion Center -- *Customer Service*
 - Assist Warfighter to find shipment status and EDD
 - Action Officers require shipment POC information
 - Who sent shipment – always the start point
 - Who is supposed to receive it
 - When will it be in theater
 - GTN is current tool to start tracking shipment
 - GTN TCN query allows drill into a DoDAAC
 - Takes user to DAASINO





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- Short-Term Solution for CMOS, specifically
 - Using Dataflux, USTC J6-AD extract phone number from TAC 2 address lines, where available
 - o Overwrite current POC phone field with TAC 2/1 phone
 - o If no TAC 2 phone exists, leave current POC phone
 - o Data transfer method to CMOS in negotiation





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- Long-term solution for PRC consideration
 - Enhance capability of the DoDAAD database
 - Add two discrete Phone Number fields per TAC – text field, 35-character length, total 7 new phone fields
 - Commercial
 - DSN
 - New DoDAAC creations could require minimum of one phone number entry for Freight and Express TACs – new business rule
 - Initial phone number data source





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➤ Summary

- CMOS functionality is being impaired by poor access to relative TAC phone numbers
- USTC J5/4 and Fusion Center Action Officers desire telephone numbers to coordinate shipper/receiver actions
- Short-term solution for CMOS: USTC J6-AD extract and supply phone numbers from TAC 2, Freight Address





Enhancing DoDAAD Phone Number Capability

- Summary -- continued
 - Long-term, resolve DoDAAD shortfall by enhancing DoDAAD capability with seven new phone fields
 - Initial phone data source: Extract current phone numbers embedded in TAC address lines 1 - 4 to populate new phone fields (USTC assist)
 - Require phone number entry for user creations of new Freight and Express (TACs 2 and 4) addresses
 - Grow availability of TAC phone numbers over long-term





Discussion / Questions

